

A Winning Records Unit

Presented by Ed
Claughton, PRI
Management Group

NOV 18 • 8 AM TO 3 PM

COST: \$150/MEMBERS \$200/NON-MEMBERS

LOCATION: ONLINE WEBINAR

LAST DAY TO REGISTER: NOVEMBER 5, 2021

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In this course you will learn:

- How to achieve operational excellence in the records unit
- Developing and monitoring key performance indicators (KPI)
- Over-reporting of crime data: the hidden unknown
- Operating smarter, not harder: workflows and business process
- Assessing unit performance
- Organizational structure: assigned roles vs. work by priority



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